

Privacy Policy

Bibby Marine takes your privacy seriously. Your personal information will not be sold or otherwise distributed to third parties without your consent. Bibby Marine is not a source of unsolicited email.

What Our Privacy Policy Covers

This policy covers what personal information Bibby Marine collects, how that information is collected and why we need it. Personal information is information about you that is personally identifiable like your name, address, email address, or phone number, and that is not otherwise publicly available. This policy does not cover the practices of companies other than Bibby Marine or people who are not employed or managed by Bibby Marine. Third party sites provide the products and services listed on Bibby Marine and these sites have their own privacy statements and are not covered by this policy.

What Information We Collect and How We Use It

Providing your email address to Bibby Marine is optional and used solely to respond to queries you have sent Bibby Marine. Our system automatically sends on emails to an inbox which is regularly deleted. We also receive IP address and some user information. This information is collected anonymously and is used to better understand how people use our site and improve its performance; see below for further information.

Who Has Access to Your Information

As a matter of policy Bibby Marine does not sell, rent, share or otherwise distribute any of your personal information to third parties except in certain specific circumstances. Those circumstances are as follows:

- We receive a subpoena, court order or other legal demand for your information.
- We believe it is necessary to share information in order to investigate, prevent or take action regarding illegal activities, suspected fraud, or as otherwise required by law.
- Some of our services allow you to make certain information public or accessible to certain individuals. If you make use of these services Bibby Marine will share your information as you request.

Google Analytics

This website uses Google Analytics, a web analytics service provided by Google, Inc. Google Analytics uses cookies to help analyse how the website is used. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for us and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google.



Hotjar Analytics

We use Hotjar to help us understand how users navigate around individual pages on our site. We also are using this software to create questionnaires to gather user feedback. Further information on how Hotjar uses cookies can be found on the <u>Hotjar website</u>.

What Happens if Bibby Marine makes a Change to This Policy?

If Bibby Marine intends to make a change to our privacy policy we will post a notice on this site.

How You Can Contact Us

If you have any questions about this privacy statement, the practices of this website or your dealings with this website you may get in touch with us through the Contact Us page.