

Bibby Marine Privacy Policy

Bibby Marine is part of the Bibby Line Group, this privacy policy will explain how our organisation uses the personal data we collect from you when you use our website.

What data do we collect?

Bibby Marine collects the following data:

- Personal identification information (first name, last name, email address, any other identifying information you provide in an enquiry for e.g. phone number, etc.)

How do we collect your data?

You directly provide Bibby Marine with most of the data we collect. We collect data and process data when you:

- Send us an enquiry through our general enquiries form
- Use or view our website via your browser's cookies

Bibby Marine may also receive your data indirectly from the following sources:

Cookies

Embedded content from other websites

Articles on this site may include embedded content (for e.g. videos, images, articles, etc.). Embedded content from other websites behave in the exact same way as if the visitor has visited the other website. These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

IP Address

We also receive IP address and some user information. This information is collected anonymously and is used to better understand how people use our site and improve its performance

How will we use your data?

Bibby Marine collects your data so that we can:

- Contact you regarding your enquiry
- Send you marketing emails about our service for e.g. upcoming vessel availability

How do we store your data?

Data is stored in UK data centres that meet privacy standards, laws and regulations. Further information is available on request.

Marketing

Bibby Marine would like to send you information about services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Bibby Marine from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please use our email enquiry form at www.bibbymarine.com/contact-us/general-enquiries/

What are your data protection rights?

Bibby Marine would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access - You have the right to request Bibby Marine for copies of your personal data. We may charge you a small fee for this service.

The right to rectification - You have the right to request that Bibby Marine correct any information you believe is inaccurate. You also have the right to request Bibby Marine to complete information you believe is incomplete.

The right to erasure - You have the right to request that Bibby Marine erase your personal data, under certain conditions.

The right to restrict processing - You have the right to request that Bibby Marine restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to Bibby Marine's processing of your personal data, under certain conditions.

The right to data portability - You have the right to request that Bibby Marine transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us *through our enquiry form*.

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit www.allaboutcookies.org

How do we use cookies?

Bibby Marine uses cookies in a range of ways to improve your experience on our website, including:

- Automatically filling in your contact information on forms (based on previous entered contact information)

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** - Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in.

How to manage cookies

You can set your browser not to accept cookies and have the capability to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Bibby Marine website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy. This policy does not cover the practices of companies other than Bibby Marine or people who are not employed or managed by Bibby Marine. Third party sites provide the products and services listed on Bibby Marine and these sites have their own privacy statements and are not covered by this policy.

Changes to our privacy policy

Bibby Marine keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 11th March 2021.

How to contact us

If you have any questions about Bibby Marine's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us through our enquiries form at www.bibbymarine.com/contact-us/general-enquiries/.

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Our Company has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF